

INTRODUCING:

Mueller ON THE GO....

Why Wait?

1. Call, Text, or Email your order

- Please list Company Name, Material Colors, etc.
- We can send you an order sheet to snap a picture and make things easier.

2. We will confirm receipt of the order

- We will confirm material availability and clarify any potential questions.
- Confirm Invoice Total and Confirm Payment (COD)
- Schedule Pickup time -Estimated target time is 30 minutes from order confirmation to staged order. We will alert you of any potential delays.

3. Mueller will pull & stage your order

- Material Order will be pulled, checked, & Labeled
- Completed order will be staged in the in the On The Go Pickup Area
- We will Text/Email a picture of the completed order or call you to confirm it is ready from pickup.

4. Collect Material order paperwork from the Counter

- Head to the front counter and look for the **Mueller OTG sign**. Your order will be on a clipboard ready to go.

5. Proceed to the On The Go Pickup Area

- Proceed into your Mueller Facility's designated **OTG pickup area**. An associate will look for the 4Sure **OTG** label that matches your order, and you will be loaded promptly and safely.

All MUELLER ON THE GO... (OTG) orders will be time stamped at time of order, time staging is complete, and pickup in/out to ensure prompt and accurate service.



It will be ready when you get here!

EXPRESS MATERIAL PICKUP

The health & well being of our employees and customers is our number one concern. We continue to follow and adopt CDC & Government preventative health recommendations.

In an effort to limit foot traffic and encourage social distancing, we are announcing a new program:

**MUELLER
ON THE GO...
OTG**

Let us get it ready .

Call, email, or text your order in.
(Yes, you can text to email!)

All Branches	877-711-6789
Cincinnati	513-821-7909 ldwood@mueller1875.com
Columbus	614-486-5376 nedunaway@mueller1875.com
Dayton	937-224-5700 tjbenchic@mueller1875.com
Fairborn	937-864-1547 gnpowell@mueller1875.com
Lexington	859-231-0353 srstewart@mueller1875.com
Louisville	502-653-8200 mmbyrka@mueller1875.com
Northern KY	859-581-1985 swthomas@mueller1875.com
Queensgate	513-721-8300 dclacewell@mueller1875.com
Springdale	513-860-4111 jckarle@mueller1875.com

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